HEALTH

GRANDPARENTS/RELATIVES
RAISING
AND
NURTURING
DEPENDENT CHILDREN

Milwaukee County Resource Guide
For Information on: See Question Number:

Financial Concerns.......................................................... Section I

Health Care Assistance Programs........................................1

Medicaid/Medical Assistance ........................................1, 2, 4, 6

Medicaid/BadgerCare ......................................................1, 2, 4, 6

Healthy Start and Healthy Start/OBRA Kids..........................1, 2

Benefits ..............................................................................1

Health Insurance ..................................................................2, 3, 4

Community Health Centers.................................................4

Local Health Departments ...................................................4

Health Care Services at Schools ..........................................5

Dental Services .....................................................................6

Emergency Medical Assistance ...........................................7

Health Care Needs .................................................................Section II

Developmental Assessment ..................................................1

Birth-to-3 Program..............................................................1

Wisconsin First Step ..........................................................1

Children with Special Health Care Needs (CSHCN) ..................1, 6

Immunizations.....................................................................2
Women, Infants and Children (WIC) ................................................................. 2, 3
Hospitalization .................................................................................................. 4, 5
Home Health Care Services ............................................................................ 6, 7, 8
Psychiatric Services ......................................................................................... 9
HIV/AIDS .......................................................................................................... 10
Pregnant Teens ................................................................................................. 11, 12, 13
Sex Education Information ............................................................................. 14

Resource List ........................................................................................................ Following the Q&A
Health

The resource section at the end of this chapter gives you the locations, phone numbers, and/or Web sites of agencies where you can find help. For access to computers and assistance in reaching the information available on Web sites, contact your local public libraries, senior centers, community centers, or family resource centers.

Health care is a very important part of your grandchild’s life. It is extremely important for your grandchild to have regular medical care. Very young children from birth to five years of age must see a health care professional to be sure they are on target with their growth and development and to get needed immunizations. Older children should have a checkup at least once a year for the same reasons. Problems that are found early can be treated easier and more quickly. You, as your grandchild’s caregiver, need to be concerned about yourself and your checkups too!

You may be worried about how to pay for health care services for your grandchild. This chapter is divided into two sections: financial concerns and health care needs. The first section gives information on common financial concerns you may have and lists state and federal programs that are available to help you pay for any health care costs for your grandchild. The second section answers questions you may have about your grandchild’s health care needs, growth and development.

Many of the services discussed in this chapter can be applied for at any county/tribal, social or human services department in Wisconsin. The resource section at the end of this chapter gives you the locations, phone numbers, and/or Web sites of agencies where you can find help to keep your grandchild healthy.

I.  Financial Concerns

1. What are the programs that may offer health care assistance for my grandchildren?

There are several programs where you may look for help. Below are brief descriptions of health care programs where you may be able to get help for your grandchildren.

Medicaid (Medical Assistance)

Medicaid is a program to help you pay for health care services. If you are a relative taking care of a child who has one or both parents in the home but one parent is unable to care for the child, unemployed, or an offender working without
pay, you may qualify for Medicaid services as long as you meet the financial eligibility requirements. You can find out more about these requirements in the Medicaid section of the financial chapter in this guide.

- Wisconsin hospitals are, with very few exceptions, all MA (Medical Assistance) certified.
- If you have straight Medicaid (fee for service), you can use any Medicaid-certified hospital.
- If you have HMO coverage, you need to consult with your primary physician to find out which hospital to use.
- Some services, especially those that are non-emergency, need prior authorization. Be sure to check with your physician and/or hospital if the services required need prior authorization.

If you are approved to get help from Medicaid, or BadgerCare, Wisconsin's state health care program (see next program description), you can call Medicaid Recipient Services at 1-800-362-3002 to find out what types of care your grandchild is eligible for under these services. More information on Medicaid services in Wisconsin can be found on the following Web site: http://www.dhfs.state.wi.us/Medicaid/index.htm

**Medicaid/BadgerCare**

BadgerCare is Wisconsin's new state program to provide health insurance for uninsured families. The program will help you pay for immunizations for your grandchildren, medicine, check-ups and other health care needs. You can apply at your county/tribal social or human services department or your local W-2 agency, and the locations of these agencies are listed in the resource section at the end of this chapter. For more information on BadgerCare, see the financial section of this guide.
Web site: http://dhfs.wisconsin.gov/badgercare/factsheets/helpindex.htm

If you are certified by the state of Wisconsin to enroll in the Medicaid/BadgerCare program, you must choose a Health Maintenance Organization (HMO) and follow its rules. It is very important that you follow your HMO’s rules when you get medical care so you are not sent a bill for the services. You must receive your care from your HMO’s providers, hospitals, and pharmacies unless you have a referral to see a provider outside the HMO’s provider network.
Web site: http://dhfs.wisconsin.gov/badgercare/index.htm

The only exception to these rules is for emergency treatment. Emergency care is care needed right away. Some examples of emergency care are choking, having trouble breathing, serious broken bones, unconsciousness, severe burns, severe pain, severe or unusual bleeding, suspected poisoning, suspected heart attack, suspected stroke, convulsions, and prolonged or repeated seizures.
If you are enrolled in Medicaid/BadgerCare, a certified Medicaid/BadgerCare HMO and its providers and subcontractors cannot bill you for co-payments and/or premiums for emergency Medicaid-covered services given during the time you are enrolled.

**Healthy Start and Healthy Start/OBRA Kids**

Healthy Start is a part of the Medical Assistance Program (Medicaid), and it pays for medical care for pregnant women, babies, and children. It covers most babies until they are one year old, even if a family’s income goes up. Grandparents with health insurance who are caring for their grandchildren may apply for Healthy Start. Healthy Start pays for:

- All doctor visits and hospital costs
- Prescription drugs
- Delivery of the baby
- Health care (including medical, dental, vision, counseling) for pregnant women up to 60 days following delivery
- Health care (including dental)

For more information on Healthy Start and where you can apply, contact the Maternal and Child Health hotline at 1-800-722-2295. You can also apply at any county human or social services department in your area, and the following Web site lists phone numbers and locations of county human or social services departments in Wisconsin: [http://dhfs.wisconsin.gov/em/imagencies/index.htm](http://dhfs.wisconsin.gov/em/imagencies/index.htm)

2. **I have legal custody of my granddaughter. Her parents are not employed, so she does not have any health insurance coverage, and I am covered by Medicaid. Are there any programs that will help pay for her health care costs, such as check-ups, shots, or hospitalization?**

Since you do not have private health insurance, the financial chapter of this guide provides information to help you decide if your granddaughter qualifies for Medicaid or BadgerCare, or other health care assistance programs. The resource section at the end of the financial chapter lists information on places where you can apply for these services in your area. Medicaid and BadgerCare are health care programs that provide health insurance to low-income families, children, and pregnant women to keep families healthy.

3. **A car accident left my daughter permanently disabled and unable to care for her two sons. Their father has remarried and moved out of the area. He pays child support, but the boys were covered by my daughter’s health insurance. I now am caring for my grandsons so that they can stay near their mother. Because of the accident, I know**
how important good insurance coverage is, but I am retired on a limited income. What choices do I have to make sure that my grandsons’ health care needs will be taken care of?

Check to see if your daughter’s insurance coverage will continue for her sons, or, if your grandsons’ father is employed and has health insurance through his workplace, they may eligible for coverage under his health insurance plan. He may be required to put the children on his policy. If the parents do not have health insurance coverage, you need to find out if you can put the children on your health insurance program. If you have health insurance through an HMO, call your HMO office to see if you can add your grandsons to your policy. There are several programs in Wisconsin that your grandsons may quality for if they do not have any other coverage. Question #1 and the resource list at the end of this chapter have information about these programs.

4. **Are there any ways that can help me stretch my medical dollars?**

Yes. There are Community Health Centers in each county that serve low-income, uninsured and underinsured persons. If your grandchild does not have health insurance, a Community Health Center can help you get the care she needs. Some of these centers will provide health care services for your grandchild even if she is on Medicaid. The Wisconsin Primary Health Care Association has a listing of the Community Health Centers in your county. See the resource section at the end of this guide for information on a Wisconsin Primary Health Care Association in your area.

Also, Local Health Departments (LHDs) provide immunizations and some of them provide free or sliding scale fees for care, such as well-child exams. You can get a listing of the phone numbers and locations of the Local Health Departments in your area from the state Department of Public Health or on the following Web site:

http://dhfs.wisconsin.gov/localhealth/index.htm

5. **My grandchild is in high school. Is there any way the school can provide health care?**

Check with your local school district to see if it provides any health care services. Some school districts will provide Health Checks for school children up to the age of 21. A list of all Wisconsin public school districts can be found in the resource section at the end of the education chapter. You may also find the number for your grandchild's school in the Yellow Pages, or on the Wisconsin Department of Public Instruction Web site at: http://www.dpi.state.wi.us/
6. **How can I get dental services for my grandchild?**

You can go to your private dentist, and if you have private insurance, some of the care may be covered. If your grandchild is covered under Medicaid, the HMO may have a dental clinic that you can take your grandchild to.

If you are enrolled in the Medicaid/BadgerCare program, you must contact your HMO’s Member Services department to find out if they cover dental services. If the HMO does cover dental services, you will have to get your care from one of the HMO’s providers or get a referral. If the HMO does not cover dental services, you can still get dental care for your grandchild, but not through the HMO’s provider network. You would get care by setting up an appointment with any Medicaid-certified dental provider.

7. **My grandchild and I are refugees in this country. We are not U.S. citizens, so we do not qualify for medical assistance programs. Is there any other program that can help us with our medical expenses?**

Although you and your grandchild are not U.S. citizens, you can still get help with your medical bills through the Emergency Medical Assistance program. You can apply for Emergency Medical Assistance at any county human or social services agency. The resource list at the end of this chapter lists the county human or social services agency nearest you, or see the following Web site for more information on how to contact a department in your area:

http://dhfs.wisconsin.gov/em/imagencies/index.htm

II. **Health Care Needs**

1. **How can I find out if my grandchild is growing like other children his or her age?**

   Developmental assessment is usually part of a well-child exam, but if you have concerns about a developmental delay, contact the Birth-to-3 Program, which has a primary agency in each county, and they will do a developmental exam.

   For more information on where you can contact a Birth-to-3 program, or other places you can go for help for your grandchild, call Wisconsin First Step at 1-800-642-STEP (7837). This is a free call, and someone will be available to help you 24 hours a day, seven days a week. Wisconsin First Step is an information-and-referral service, and will give you the name and phone number of agencies with people who can answer your questions. You can also find a Birth-to-3 program in your area on the following Web site:

   http://dhfs.wisconsin.gov/bdds/b3dir/index.htm
The program for Children with Special Health Care Needs (CSHCN) provides consultation and some financial assistance to any family with a child from birth to 21 years of age who has, or is suspected of having, special health care needs. For more information on how to contact Children with Special Health Care Needs, see question #6 of this section.

For more information, you can also look at fact sheets at the end of the Parenting chapter for some general ideas of the physical and mental growth you should see in your grandchild at a certain stages of development. Each child grows and develops at his or her own rate. Do not be worried if your grandchild is not doing exactly what the fact sheet says. If you do not understand some of the terms or are concerned about your grandchild’s development, talk with your health care professional.

2. **Where can I get immunizations for my grandson? What immunizations must he have and when should they be given?**

Immunizations are very important in keeping children healthy. Children from birth to five should have regular check-ups where they can get these immunizations. If your grandson has a doctor he goes to regularly, the doctor’s office will have his records and know what shots he needs and when to give them. If you don’t have a regular doctor, you can get immunizations for your grandchild at a Community Health Center or the Local Health Department, or check with the WIC program (see the next question).

For more information on immunizations, you can contact the American Academy of Pediatrics on its Web site: [http://www.cispimmunize.org/](http://www.cispimmunize.org/)

3. **I took my grandchild for a check-up with a nurse practitioner. She was concerned about my grandchild’s nutrition and said that my grandchild might be able to get benefits from the Women, Infants and Children (WIC) Nutrition program. What kind of benefits would my grandchild get from this program?**

WIC is a program to help provide good nutrition for you and your family. You may get help from WIC if you are caring for a grandchild under the age of five, or you and your grandchildren have a health or nutrition need.

The WIC program in your area will set up an appointment for you to meet with a WIC nutritionist, who will review your grandchild’s health history. You will also talk about what you and your grandchild eat. If you are eligible for the WIC program, you will get nutrition information and counseling and learn about other WIC services (such as help getting immunizations). WIC will give you checks to buy foods to help keep your grandchild healthy and strong, such as milk, peanut butter, fruit juice, tuna fish, cheese, carrots, infant formula, cereal, eggs, and dried beans and peas.
To see if your household is eligible for the WIC program, see the Financial Chapter in this resource guide or call 1-800-722-2295 to find a WIC program nearest you. You can also find information on WIC on the following Web site: http://www.dhfs.state.wi.us/WIC/index.htm

4. What do I do if my grandchild needs to go to a hospital?

If there is an emergency and your grandchild needs to get to the hospital right away, call 911. If it is not an emergency, you will need to make arrangements with the child’s primary doctor. If you don’t know if something is an emergency, call 1-800-57 NURSE (1-800-576-8773). This is a free call. They will help you get the health care you need. If you use the emergency room and it is not an emergency, you may have to pay for the services you received.

If you are enrolled in the Medicaid/BadgerCare program, you must follow the rules set by your HMO. If you are not sure which hospital you must go to, call your HMO’s Member Services department or its Medicaid/BadgerCare Advocate for names and locations of hospitals near you.

Medicaid/BadgerCare HMOs are required to provide their enrollees with an Enrollee Handbook. The Enrollee Handbook explains how to get emergency care, urgent care, and medical care when you are away from home or out of the HMO’s service area. If you need a member handbook, call your HMO’s Member Services department or its Medicaid/BadgerCare Advocate.

5. What do I do if I am out of state and my grandchild needs to go to the hospital?

If your grandchild is covered by a private health insurance policy, you need to check the terms of the policy. If your grandchild is covered by Wisconsin Medicaid they cover all emergency services at out-of-state hospitals.

Many hospitals in bordering states are certified Wisconsin Medicaid providers; these hospitals have the same privileges and responsibilities as Wisconsin hospitals. Most of the facilities are located in Duluth, Minneapolis, and St. Paul in Minnesota, Dubuque, Iowa, and Rockford, Illinois.

Out-of-state hospitals that are not Wisconsin Medicaid certified can treat your grandchild for any needed emergency services. If your grandchild is out of state and needs non-emergency care, you must first get authorization from the Wisconsin Medicaid Program.

6. My grandchild’s mother used drugs while she was pregnant, and he was born with many medical problems. I worry about my taking care of him on my own. Where can I get help so that he can keep on getting the care that he needs at home?
Home health care services are covered by some private health insurance plans but these are often for a limited amount of time. You should check your benefit package to see what your coverage might be. If you are enrolled in Wisconsin’s Medicaid/BadgerCare HMO program, any home health services you need must be given by your HMO’s providers unless you have a referral to receive care from someone outside your HMO’s provider network.

If your grandchild has a chronic illness or disabling condition, The Division of Public Health, Bureau of Family and Community Health is establishing five regional centers for Children with Special Health Care Needs (CSHCN). This program will provide you with consultation services for getting the medical, educational or social services your child needs. You may also be able to get financial help through this program if your grandchild is 20 years old or younger, and you meet the income guidelines. For more information on CSHCN you can call 1-800-441-4576, or see the following Web site: http://dhfs.wisconsin.gov/DPH_BFCH/cshcn/

7. What in-home services can I get from the Division of Public Health?

The Division of Public Health offers in-home maternal, child, and family health education, as well as family support. Some examples of education and support include:

- Looking at the needs of a pregnant woman and her family
- Giving prenatal education to meet these needs
- Assessing the physical, social, and mental health of infants and children
- Screening the growth and development of infants and children
- Educating parents about the importance of routine medical care
- Coordinating services with public and private agencies

8. One of my grandchildren needs in-home care. What kinds of in-home nursing services would a home health agency give to my grandchild?

Depending on the medical plan you’re under, some of the following home health nursing services for children birth through age 18 may be included:

- Observing and evaluating your grandchild’s physical and emotional condition
- Providing direct care to your grandchild in giving him treatments, medicines, and rehabilitation exercises
- Helping your family develop good coping skills for dealing with your grandson’s needs
- Teaching you and your family to give your grandson his treatments and medicines
- Teaching you and your family how to carry out doctor’s orders
- Reporting to the doctor any changes in your grandson’s state of health and making sure that any new treatments are made
- Helping you and your family find the resources you need to help you learn to take care of your grandson in the best possible way

9. **The doctor and I agree that my grandchild needs to live in a different place for a while to get the emotional help she needs. Where is a safe place she can stay and get psychiatric help?**

It may be better if your grandchild can stay with her family, or at least in her community, while getting help for her problems. To try to keep the child at home, many counties offer services to the family such as respite care, in-home therapy, mentoring, and other services. Contact your county department of human services. The Counseling chapter of this resource guide also may give you some ideas about finding the help your granddaughter needs.

However, if your grandchild might be a danger to herself or others, contact your county department of social services or human services to learn about out-of-home placement options. There are foster homes, treatment foster homes, group homes and residential treatment facilities throughout the state of Wisconsin. Be sure to find out what financial responsibility you or her parents may have for out-of-home care.

If your grandchild is at serious and immediate risk of injury to herself or others, call the police or county social services department. Another source is a national toll-free suicide hotline: 1-800-SUICIDE (784-2433). There is also a Web site found at [http://suicidehotlines.com/national.html](http://suicidehotlines.com/national.html) that can give you information about what to look for if you are worried about your grandchild. The Youth Suicide Prevention Information Web site gives you things to look and listen for in teens, as well as prevention suggestions. Its Web site is [www.spyc.sanpedro.com/suicide.htm](http://www.spyc.sanpedro.com/suicide.htm)

If your doctor thinks it’s best to place your granddaughter for a short, voluntary inpatient stay at a local hospital, you will need to check on your grandchild's insurance or Medicaid policy to see if the stay is covered. Also, be sure the hospital has the right treatment and facilities for children and teens. There are two state hospitals in Wisconsin, Winnebago Mental Health Institute and Mendota Mental Health Institute, that have psychiatric treatment for children with severe emotional disorders. All voluntary admissions to these hospitals have to be pre-approved by your county’s department of human services or the department of community programs and your grandchild's insurance provider. Sometimes, in an emergency, a child can be admitted to a hospital for psychiatric reasons and, through a court order, made to stay for treatment for up to six months. Again, the financial responsibility may belong to the family, so check with your insurance about what is covered by your policy.
10. My wife and I are the caregivers for our grandchild who was born with HIV/AIDS. Where can we find out more about programs that will give us the help we need to take care of him?

The Children's Hospital of Wisconsin in Milwaukee has a special treatment program for children who have HIV/AIDS, as does the University of Wisconsin Children's Hospital in Madison. To find out more about how to help your grandchild, contact the HIV/AIDS Section in the Bureau of Communicable Disease, Division of Public Health, which has statewide information about special services for children with HIV/AIDS. A list of national AIDS hotlines and resources is available at:
http://www.thebody.com/hotlines/national.html

The Division of Health and Family Services in Wisconsin has several programs for victims of AIDS/HIV and their families. To find out more about these programs, you can visit the following Web site at:
http://www.dhfs.state.wi.us/aids-hiv/index.htm

11. What services are available to my granddaughter who is pregnant?

If your insurance doesn’t cover all of the medical bills or if you don’t have health coverage for prenatal care services or the birth of the baby, you may be eligible for Healthy Start. Healthy Start is a state-funded program to help pay health care costs for pregnant women and babies. See question #1 in the Financial Concerns section of this chapter to learn if Healthy Start may be right for your granddaughter's needs.

The Bureau of Family and Community Health, Department of Public Health, has a Reproductive Health program that offers contraceptive, STD (sexually transmitted disease) testing and treatment, and pregnancy testing services in each county through Planned Parenthood or other private or public health agencies. To reach Planned Parenthood, call 1-800-230-PLAN (7526) or visit their Web site at:
http://www.ppwi.org/

All counties also have a Prenatal Care Coordination agency that provides case management services to women with high-risk pregnancies. Contact your local health department for information in your county.

12. Are there any special programs for pregnant teens to continue their education while carrying their child?

Several school districts make special arrangements or have programs for pregnant teens. Contact your local school district or local health department for more information. The Education and Child Care chapters in this resource guide also have information that may be helpful.
13. Is there any place my fifteen-year-old granddaughter can live while she is pregnant? Her mother will not let her live at home and I want to help my granddaughter, but I live in a retirement apartment that does not allow children.

You can contact your local health department, or your county social services agency to see what options there are in your community for your granddaughter.

14. I want my grandchildren to make good choices about sexual activity. Things seem to have changed a lot from when I was young. Where can I be sure that they get the information they need to act responsibly toward themselves and others?

You can check with your local school district to see what kinds of educational classes are offered to give your grandchildren the correct information about sex. Planned Parenthood has programs that are designed for dealing with teens and sex, and provides education on birth control and other health care services. To find a Planned Parenthood near you, call 1-800-230-PLAN. They also have a Web site you can visit at: http://www.ppwi.org/
The Department of Health and Family Services has a Web site on issues dealing with teen pregnancy and prevention. The site also gives links to other Web sources of information and agencies in Wisconsin that can help. The site can be found at:
http://dhfs.wisconsin.gov/teenpregnancy/index.htm

You could also contact, your local health department, or county social services agencies to find out what programs they may have for your grandchildren.
Grandparents Raising Grandchildren Web site at:
http://www.uwex.edu/ces/fip/grandparent/grand.pdf

The University of Wisconsin-Extension presents the information in the Grandparents/Relative Raising And Nurturing Grandchildren (GRAND) Resource Guide as a service to those who are raising grandchildren or other kin or to those who are working with them. Although every effort has been made to ensure accuracy and reliability, UW-Extension and contributors to this resource guide make no warranty or guarantee concerning the accuracy or reliability of the content in the resource guide.
Health Resources

Consult the Financial Assistance chapter for information on BadgerCare and Medicaid (Medical Assistance).

**Healthy Start**
Department of Health and Family Services
1 W. Wilson Street
Madison, WI 53702

Healthy Start is a Medicaid Program that pays for medical care for pregnant women, babies, and children under 19 years of age. Healthy Start pays for doctor visits and hospital costs, prescription drugs, delivery of the baby, and health care (including medical, dental, vision, and counseling) for pregnant women up to 60 days following delivery and for children up to age 19. Eligibility is based on the family's gross income. For more information, see the State web site at: http://dhfs.wisconsin.gov/medicaid1/recpubs/factsheets/phc10070.htm.

To apply: Contact the Dane County Department of Human Services at (608) 242-7441 for an appointment.

**HealthCheck**
Department of Health and Family Services
1 W. Wilson Street
Madison, WI 53702
1-800-722-2295 for nearest provider

Health Check is a preventive health check-up program for anyone under the age of 21 who is currently eligible for Wisconsin Medicaid or BadgerCare. Health Check provides a head-to-toe medical exam, immunizations, eye exam, lab tests, growth and development check, hearing check, nutrition check, teen pregnancy services, and more. Assistance is provided with transportation if needed. For more information on Health Check, see the State web site at: http://dhfs.wisconsin.gov/medicaid1/recpubs/healthcheck/healthcheck.htm.

To apply: Contact the Dane County Department of Human Services at (608) 242-7441 for an appointment.
The Wisconsin Primary Health Care Association, founded in 1982, is a private nonprofit association of Community and Migrant Health Centers, Health Care for the Homeless Programs, and other organizations and individuals concerned about access to health care for underserved rural and urban populations. The Association accomplishes its mission through a wide range of activities and services, including:

- **Information and public education** — A monthly newsletter, issue briefs and other publications provide current information about issues vital to strengthening the health care "safety net." These resources are part of our effort to enlist community involvement in our campaign to achieve health care access for all.

- **Government relations and legislative advocacy** — Association staff educates policy makers at the state and federal levels and influence policy development to promote our vision of access to comprehensive, quality primary health care services for all residents of our state.

- **Guidance and support opportunities** — Training sessions, workshops, formal and informal networking meetings provide members with the ability to improve care, learn new skills and enhance clinical and operational effectiveness.

**Local Health Departments:**

- Cudahy Health Department………5050 S Lake Dr………..53110…..769-2239
- Franklin Health Department………9229  W. Loomis Rd….53132…..423-2110
- Greendale Health Department……5650 Parking St……… 53129…..423-2110
- Greenfield Health Department……7325 W. Forest Home Ave.
  53220…..329-5275
- Hales Corners Health Dept. ……...5635 S. New Berlin Rd
  53130…….529-6155
- Milwaukee City Health Dept………..841 N. Broadway 3rd Floor
  53202…….286-5708
North Shore Health Department  
(Bayside, Brown Deer, Fox Point, Glendale, River Hills) ............ 4800 W Green Brook Dr. 

53223 . ........371-2980

Shorewood / Whitefish Bay Health Department . ..........3930 N Murray Ave. ....... 53211 . .......... 847-2710

Wauwatosa Health Department . 7725 W North Ave. ....... 53213 . ........ 479-8936

West Allis / West Milwaukee Health Department . ............ 7120 W National Ave . ....... 53214 . ....... 302-8600

Health Clinics:

(This is only a sampling of health clinics in Milwaukee County. If you have health insurance of any kind, consult you provider handbook or call your insurance provider for the clinic you may be required to go to.)

East
Columbia/St Mary's Health Center ........ 1121 E North Ave............. 53211
267-6500

Downtown / Central
Health Care for the Homeless of Milwaukee . 711 W Capitol Dr ......... 53206
374-2400

River Glen Medical Clinic ................. 210 W Capitol Dr ............. 53212
961-2750

Isaac Coggs Community Health Center . 2770 N 5th St ................. 53212
286-8885

MLK Heritage Health Center ............... 2555 N M. L. King, Jr Dr ....... 53212
372-8080

Downtown Health Center ................. 1020 N 12th St ................. 53233
277-8900

Marquette Clinic for Women and Children (Guest House) ............ 1216 N 13th St................. 53233
345-3250

Milwaukee Adolescent Health Program/ Downtown Health Center ............. 1020 N 12th St ................. 53233
277-8900
Sethi Medical Clinic.................................1218 W Kilbourn #124 ........53233
                                                  291-2626
Shafi Medical Center................................1218 W Kilbourn St #200 ....53233
                                                  287-1000
St Ben's Clinic of Columbia / St Mary's (for homeless adults).........................
                                      ........1027 N 9th St ......................53233..............................765-0606

West
Westside Community Center Clinic........3522 W Lisbon Ave ...............53208
                                                  935-8000
General Internal Medicine Clinic (MCW).9200 W Wisconsin Ave........53226
                                                  805-6850
Sethi Medical Clinic.................................5434 W Capitol Dr ........53216
                                                  444-5444
Milwaukee, Keenan Health Center (53216)...........................................
                                      ........3200 N 36th St .................53216..............................286-8840

Southeast
16th Street Community Health Center ....1032 S 16th St ...............53204
                                                  672-1353
Angel of Hope Clinic .........................209 W Orchard Ave ..........53204
                                                  385-5394
Clark Square Family Health Center ........1818 W National Ave ....53204
                                                  385-5100
Indian Community Health Ctr
(Gerald L Ignace Indian Health Ctr) ......1711 S 11th St ............53204
                                                  383-9526
Aurora Walkers Point Community Clinic...........................................
                                      ........611 W National Ave Ste 400 ....53204............................384-1400
Southside Health Center
(Health Dept - Milwaukee) ..................1639 S 23rd St ...........53204
                                                  286-8620
Health First Medical Center ..............1308 W Lincoln Ave ............53215
                                                  645-7499
Indochinese Family Medical Center....... 3510 W Burnham Ave...........53215
643-6454

Johnston Primary Care Clinic................. 1230 W Grant St...............53215
286-8892

St Luke's Medical Center 2801 W Kinnickinnic
Family Practice Center ....................... River Pkwy #250...............53215
649-6732

Southwest
Greater Milwaukee Free Clinic, Inc...........9330 W Lincoln Ave #10........53227
546-3733

Nursing Care in Neighborhoods
Aurora Health Care - Parish Nurse Program
1020 N 12th St
Milwaukee 53233
219-7401

Aurora's parish nurses provide health education and promotion, prevention, early intervention, case management, medication monitoring, and referral. The parish nurse collaborates with a religious congregation. The nurse serves congregation members and may also service the extended community in which the congregation provides ministry.

Dental Care:

Dental Care
Wisconsin Donated Dental Services
Disabled
PO Box 658
Milwaukee 53201
276-0370
1-800-338-6852
http://www.wda.org/Public/community/donated_services.htm

The free care is made possible through the generosity of volunteer Wisconsin Dental Association (WDA) dentists who donate their professional services through their private offices. In addition, members of the Wisconsin Dental Laboratory Association participate by providing laboratory services. Major funding for the administrative costs of the program in Wisconsin is provided by the Department of Health and Family Services.
All phases of dentistry are provided. They are as follows: routine examinations, extractions, root canals, orthodontics, periodontal surgery, crowns, bridges, partials, dentures, bleaching, porcelain fillings, and various other general dentistry procedures. Emergency treatment is done during regular clinic hours and emergency treatment for patients of record during vacation times that the clinic is closed. Special population groups treated include those that are physically or mentally challenged. There are numerous types of education services offered; talks to schools, other clinics, health fairs, brochures, etc.

**Dental Hygiene and Screening**

MATC Dental Hygiene Clinic
3351 N. Downer Ave
Milwaukee, WI
53201
Emergency: 800-967-6644
Appointment 229-4716

Hygiene and screening services are available at the MATC Dental Hygiene Clinic. The entire treatment will take 2 to 3 appointments and every appointment will be about 2 hours in length. On the first appointment, the condition of the mouth will be noted and desirable oral hygiene services will be recommended. A student will be assigned to the client and the appointment schedule will be determined. Any questions the client might have regarding the services can be answered at this time. The procedures performed in the clinic will not constitute a dental examination. It is recommended seeing a dentist for regular diagnostic services. Fees: Adults $5.00, 14 Years & Under & Seniors $3.00. Bite Wings $3, Full Mouth $10, Panoramic $7 or Fees Waived if Unable to Pay.
A program of Children's Hospital of Wisconsin. Comprehensive Pediatric dental care is available for children and adolescents from birth to age 18. Services are also targeted to children and adolescents with special health care needs. **Eligibility Requirements:** Birth to 18 Years. **Fees:** HMO, Commercial Insurance, GAMP, T19-Medicaid/Healthy Start, Self-Pay.

**Madre Angela Dental Clinic**
1308 S. Caesar Chavez Drive
Milwaukee 53204
(414) 383-3220

Provides urgent dental services for the uninsured. Urgent dental needs are served daily from 8:00am and 8:30am and 12:00pm and 12:30pm. Picture ID and gross monthly income verification required prior to receiving services. Please call the clinic to check availability.

**Special Health Care Needs:**

**Birth to Three Programs**

Birth to Three Programs in the State of Wisconsin
Listing by County:
http://www.dhfs.state.wi.us/bdds/birthto3/index.htm or call,
Wisconsin First Step
(800) 642-STEP

For Milwaukee County:
Milwaukee County Department of Human Services
289-6000

There are people in the community who help children from birth to age three get the start they deserve. They are therapists, social workers, nurses, and teachers who give early intervention services. Early intervention simply means help: the extra help a child needs now that might make a difference later.

Wisconsin First Step is a toll-free information- and-referral service available 24 hours a day, 7 days a week. Callers will learn about early intervention services and other related services get the names and phone numbers of agencies with people who can answer their questions.

**Special Health Care Needs**

Children with Special Health Care Needs Program
Wisconsin Department of Health and Family Services
1 W Wilson St.
Madison, WI 53702
(608) 266-1865
The Program for Children with Special Health Care Needs (CSHCN), in the Wisconsin Division of Health, is funded through federal dollars from the Title V Maternal and Child Health Block grant. The program provides consultation and some financial assistance to any family with a child from birth to 21 years of age who has, or is suspected of having, special health care needs. You could be able to receive assistance through this program if your child is 20 years old or younger and has a chronic illness or disabling condition. Some examples of chronic illnesses or disabling conditions include cystic fibrosis, heart conditions, spina bifida, cerebral palsy, sickle cell anemia, cleft lip and cleft palate, leukemia, muscular dystrophy, severe asthma, and juvenile onset diabetes. There are no eligibility limits on family income for receiving consultation services from CSHCN. However, there are income eligibility criteria for receiving financial assistance through the program.

Immunizations:

City of Milwaukee:

<table>
<thead>
<tr>
<th>Immunizations for City of Milwaukee Residents</th>
<th>Keenan Health Center (53216)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>3200 N 36th St</td>
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<tr>
<td></td>
<td>53216</td>
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<tr>
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<td>286-8840</td>
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</table>

<table>
<thead>
<tr>
<th>Northwest Health Center (53218)</th>
</tr>
</thead>
<tbody>
<tr>
<td>7630 W Mill Rd</td>
</tr>
<tr>
<td>53218</td>
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<tr>
<td>286-8820</td>
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</table>

<table>
<thead>
<tr>
<th>Southside Health Center (53204)</th>
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</thead>
<tbody>
<tr>
<td>1639 S 23rd St</td>
</tr>
<tr>
<td>53204</td>
</tr>
<tr>
<td>286-8620</td>
</tr>
</tbody>
</table>

No appointment is necessary. Call for the schedule. Please make every effort to bring your immunization records & health coverage information with you to the clinic. Individuals with health insurance that pays for immunizations are
encouraged to contact their health care provider for immunizations. Individuals will not be refused service.

**Immunization Information**

American Academy of Pediatrics
141 Northwest Point Blvd
Eld Grove Village, IL 60007-1098
(847) 434-4000
http://www.aap.org (Home Page)
http://www.aap.org/family/parents/immunize (Immunization information)

The American Academy of Pediatrics (AAP) and its member pediatricians dedicate their efforts and resources to the health, safety and well-being of infants, children, adolescents and young adults. The AAP has approximately 55,000 members in the United States, Canada and Latin America. Members include pediatricians, pediatric medical subspecialists and pediatric surgical specialists. More than 34,000 members are board-certified and called Fellows of the American Academy of Pediatrics (FAAP).

Regular checkups at your pediatrician's office or local health clinic are an important way to keep children healthy. By making sure that your child gets immunized on time, you can provide the best available defense against many dangerous childhood diseases. Immunizations protect children against: hepatitis B, polio, measles, mumps, rubella (German measles), pertussis (whooping cough), diphtheria, tetanus (lockjaw), *Haemophilus influenzae* type b, pneumococcal infections, and chickenpox. All of these immunizations need to be given before children are 2 years old in order for them to be protected during their most vulnerable period.

**Immunization Information**

Centers for Disease Control
National Immunization Hotline
(800) 232-4636 (Opt 1:English;Opt 2 Spanish)
http://www.cdc.gov/nip/default.htm

To get immunization information, either call or visit the web site. The web site provides recent and accurate immunization information from the National Immunization Program, the Federal Government's principal agency for immunization policy and recommendations. You will find a wide range of immunization information including information about vaccine preventable diseases, the benefits of immunization, and the risks of immunization vs. the risk of disease. In addition, you will find a wide range of educational materials and resources.
WIC – Women, Infants and Children:

State Information:

**Wic**
- **Information** 1-608-266-1683
- **Locations of WIC** 1-800-722-2295
- **Projects** http://dhfs.wisconsin.gov/WIC/

The purpose of the Special Supplemental Nutrition Program for Women, Infants and Children (WIC) is to promote and maintain the health and well-being of nutritionally at-risk pregnant, breastfeeding and postpartum women, infants and children. WIC provides supplemental nutritious foods, nutrition and breastfeeding information, and referral to other health and nutrition services.

To be eligible for WIC benefits in Wisconsin, a person must meet the following requirements:

- be a pregnant, breastfeeding or new mother; be an infant up to age one; or be a child up to age 5; and
- be a resident of Wisconsin; and be income eligible; and have a health or nutrition need.

Eligibility Guidelines

<table>
<thead>
<tr>
<th>Family Size</th>
<th><strong>Weekly Income</strong></th>
<th><strong>Biweekly Income</strong></th>
<th><strong>Monthly Income</strong></th>
<th><strong>Annual Income</strong></th>
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<tr>
<td>Additional</td>
<td>+121</td>
<td>+242</td>
<td>+525</td>
<td>+6,290</td>
</tr>
</tbody>
</table>
Milwaukee County WIC Project locations – always call ahead for an appointment.

**Milwaukee**

**West Allis Health Department**

7120 West National Ave  
West Allis WI 53214  
Telephone: /302-8642  
E-mail: jvaclav@ci.west-allis.wi.us

**Aurora Health Care**

1218 West Kilbourn Ave Suite 207  
Milwaukee WI 53233  
Telephone: /219-3210  
E-mail: jen.agnello@aurora.org

**16th Street Community Health Center**

1337 South Cesar Chavez Drive  
Milwaukee WI 53204  
Telephone: /643-7554  
E-mail: kelly.young@sschc.org

**Seeds of Health, Inc.**

1445 South 32nd Street  
Milwaukee WI 53215  
Telephone: /385-5611  
E-mail: cmurr@seedsofhealth.org

**City of Milwaukee Health Department**

Northwest Health Center  
7630 West Mill Road  
Milwaukee WI 53218  
Telephone: /286-8820  
E-mail: ncastr@milwaukee.gov

Keenan WIC Project  
3200 N 36th Street  
Milwaukee WI 53216  
Telephone: /286-8803

Johnston Community Health Center  
1230 W Grant Street  
Milwaukee WI 53215  
Telephone: /286-8805
MLK-Heritage Health Center WIC

2555 North Dr. Martin Luther King Jr. Drive
Milwaukee WI 53212
Telephone: /372-9029
E-mail: awilks_tate@mhsi.org

Wee Care Day Care, Inc

3882 North Teutonia Ave
Milwaukee WI 53206
Telephone: /449-8460
E-mail: mjmiche63@sbcglobal.net

5825 West Capitol Drive
Milwaukee WI 53216
Telephone: /449-8470

4630 W. North Avenue
Milwaukee WI 53208
Telephone: /837-8801

Cudahy Health Department

5050 South Lake Drive
Cudahy WI 53110-6108
Telephone: /769-2229
E-mail: zimmerh@ci.cudahy.wi.us

Greenfield Health Department

7325 West Forest Home Avenue
Greenfield WI 53220
Telephone: /329-5243
E-mail: zimmerh@ci.cudahy.wi.us

In-home Assistance:

In-Home Assistance
Children with Disabilities

Wisconsin Dept of Health & Family Services
Family Support Program
Statewide Information, call (800) 642-7837; TTY (800) 282-1663

In Milwaukee County, call 289-6799
http://dhfs.wisconsin.gov/bdds/fsp.htm
What is the Family Support Program?

**In-home support for families who have children with severe disabilities.**
The Family Support Program provides individual services and supports to families that include a child with severe disabilities. The Program recognizes that meeting the needs of children who have severe disabilities may place hardships on a family's emotional, physical and financial resources.

The Program offers:
- Information and help in finding services and maximizing community resources;
- Limited funding to buy needed services and goods that can't be bought through other sources;
- Help in linking families with other families to strengthen natural supports.

**Children with HIV /AIDS:**

<table>
<thead>
<tr>
<th>AIDS and HIV</th>
<th>AIDS Resource Center of Wisconsin (ARCW)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prevention/</td>
<td>820 N Plankinton Ave</td>
</tr>
<tr>
<td>Education</td>
<td>Milwaukee 53203</td>
</tr>
<tr>
<td>Support Services</td>
<td>273-1991</td>
</tr>
<tr>
<td>Testing</td>
<td><a href="http://www.arcw.org">www.arcw.org</a></td>
</tr>
<tr>
<td>Treatment</td>
<td></td>
</tr>
</tbody>
</table>

The AIDS Resource Center of Wisconsin provides services that address and meet the challenges of AIDS throughout Milwaukee, Ozaukee, Washington, and Waukesha counties many of which are supported by an active, professionally trained volunteer staff. Programming is provided with special sensitivity to cultural and lifestyle differences. Case management and comprehensive support services, such as; legal assistance, housing assistance, financial assistance, benefits planning, food pantry(see below), medication management, dental care, cooperative therapies (pain and stress management), mental health counseling, and AODA counseling and treatment to men, women and children with AIDS and HIV infection. Prevention and education programs directed to the general public, including a state-wide information and referral hotline, as well as to people who may be engaging in behaviors that put them at risk for HIV infection, and advocacy to fight AIDS discrimination, secure AIDS funding and assure responsive health care policies. Also coordinates and provides access to experimental drug trials for people who are HIV positive.

For direct services such as housing, financial, legal, nutritional, mental health, disabilities, the individual must have HIV. For some services, assistance is available to assist families affected by HIV. Call for details on services that may be available to families.
AIDS and HIV Hotlines

Wisconsin AIDSline/Centers for Disease Control
General information and referral hotline
(800) 334-2437

Aids resource center Milwaukee
(800) 359-9272
Aids Network
600 Williamon Street
Madison, WI 53703
http://www.aidsnetwork.org/

Through a network of services and partnerships, AIDS Network provides support, education and opportunities for well being to everyone touched by HIV/AIDS

Sexually Transmitted Disease (STD) Testing and Treatment and Pregnancy Testing:

Pregnancy Testing
12-20 Clinic/Walkers Point Community Clinic
611 West National Avenue, Suite 400
643-0433
Monday and Wednesday 3:00pm - 6:00pm
Thursday 9:00am - Noon
Walk-ins and appointments available.

STD Testing
Brady East Sexually Transmitted Disease Clinic (BESTD)
1240 E Brady St
Milwaukee 53202
272-2144
www.bestd.org

Provides anonymous HIV antibody counseling and testing Monday and Tuesday evenings from 6:00pm until 8:00pm, by appointment. BESTD Men's Clinic provides STD diagnosis, testing and treatment every Tuesday from 6:00pm until 8:30pm. Support groups for HIV+ persons. Hepatitis A and B screening and vaccination.

AIDS and HIV Hotline Information

CDC General Information Line
1600 Clifton Rd
Atlanta, GA 30333
(800) 342-2437
http://www.cdc.gov/hiv/
The Centers for Disease Control and Prevention, located in Atlanta, Georgia, is an agency of the Department of Health and Human Services. The National AIDS Hotline offers anonymous, confidential HIV/AIDS information to the American public. Trained information specialists are available to answer question about HIV infections and AIDS. They also provide referrals to appropriate services, including clinics, hospitals, local hotlines, counseling and testing sites, legal services, health departments, support groups, education organization, and service agencies throughout the United States. Callers can also order various publications, posters, and other informational materials from the CDC National Prevention Network through the hotline.

STD Testing  

City of Milwaukee Health Department  
Keenan Central Health Clinic  
3100 North 36th Street  
286-3631  
Monday and Thursday:  
First Session 11:00am - 3:15pm  
Second Session 4:15pm - 7:15pm  
Tuesday, Wednesday, Friday:  
First Session 8:00am - 11:15am  
Second Session 12:30pm - 4:15pm  
Walk-ins are served on a first come, first serve basis  
All services are free

STD Specialities Clinic, Inc.  
3251 North Holton Street  
264-8800  
Monday, Tuesday, and Thursday 7:00am - 3:00pm  
Wednesday 8:00am - 6:00pm (Appointment Required)  
Cost: STD $40.00  HIV Only is free.  
Saturday 9:00am - Noon (Walk-in clinic directed to gay and bisexual only.)  
All services are free.

South Division Cardinal Clinic (19 or younger)  
1515 West Lapham Boulevard  
(414) 902-8338  
Call for hours and to make an appointment.

Lady Pitts / Custer High School  
5075 North Sherman Boulevard  
393-4919  
Monday, Tuesday, and Wednesday 9:00am - 2:00pm  
Thursday 1:00pm - 5:00pm
Pregnancy
  • Testing
  • Prevention

STD
  • Testing
  • Treatment

PPWI - Wisconsin Avenue Clinic
  2207 West Wisconsin Avenue
  (414) 931-8181

PPWI - Mitchell Street Clinic
  1674 South 9th Street
  (414) 645-8383

PPWI - King Heights
  1748 North Martin Luther King Drive
  374-8830 or (800) 230-PLAN or (800) 230-7526
  Monday thru Friday by appointment.
  Walk-in appointments are offered on a limited basis.

PPWI - Northwest
  7630 West Mill Road
  (414) 760-2916
  Monday 8:00 am - 4:45 pm
  Thursday 11:00 am - 7:00 pm
  Walk-ins accepted.

www.plannedparenthoodwi.org

Planned Parenthood is the largest provider of reproductive health care services and education in Wisconsin. Clinics offer a range of medical services including physical exams, all methods of birth control, pregnancy testing, and counseling, lab tests for anemia, diabetes, high blood pressure, pap smears, STD testing and treatment including HIV, and emergency contraceptive pills. 1-800-230-PLAN will connect a caller with the closest clinic.

Other Health Programs

Lead Poisoning Prevention

Parents Against Lead
  1337 S Cesar Chavez Dr (S 16th St)
  Milwaukee 53204
  672-1315, Ask for “Parents Against Lead”
Parents Against Lead is a group that fights for the rights of children to enjoy a healthy future. The group works to create community awareness about the dangers of lead poisoning and how to prevent it, and is an active voice in the formation of lead related policies on a city and state level. The goals of Parents Against Lead are: Protect children in the city of Milwaukee against childhood lead poisoning; insure that all children under the age of six are screened for lead poisoning; educate every family to recognize lead hazards and the effects of lead poisoning; create leaders in our community to help fight for the improvement of neighborhoods; help parents understand legal rights within the school system; help parents understand how to relate to lead poisoned children.

Lead Poisoning Prevention

Childhood Lead Poisoning Prevention Program (MHD CLPPP) City of Milwaukee Health Department
841 N Broadway, Room 118, Milwaukee, WI 53202
286-0387 or 286-5788

The City of Milwaukee Health Department Childhood Lead Poisoning Prevention Program (MHD CLPPP) is a nationally recognized, award-winning program. Approximately 40 employees provide comprehensive services to lead poisoned children and their families as well as innovative primary prevention efforts aimed at preventing lead poisoning before it occurs.

Tuberculosis Testing

Tuberculosis Control Clinic (TBCC) | Keenan Health Center
3200 North 36th Street
Milwaukee, WI 53216
286-8630
http://dhfs.wisconsin.gov/tb/

The Tuberculosis Control Clinic (TBCC) controls tuberculosis (TB) by assuring that all cases of disease and infection are adequately treated. In addition, TBCC does extensive contact investigations that help stop the spread of TB. TBCC relies on protocols developed specifically for TBCC, as well as recommendations from authorities such as the Centers for Disease Control (CDC) and the American Thoracic Society (ATS). To learn more from these authorities, please visit them at www.cdc.gov and www.thoracic.org.

Hours are
Monday & Thursday 12:00 p.m. - 7:30 p.m.
Tuesday, Wednesday, & Friday 8:30 a.m. - 11:30 a.m. and 12:45 p.m. - 4:15 p.m. For an appointment or additional information, call (414) 286-8630.
Visual Impairments  Badger Association of the Blind
912 W Hawley Rd
Milwaukee 53213
258-9200
http://www.badgerassoc.org/

The Badger Association of the Blind is the leading resource for information concerning blindness and vision loss. This membership organizations' services include the following programs: Low Vision Services, Rehabilitation Services, Recreational Services, A Resource Center, Services especially for Seniors and Professionals.

Vision Screening and Eye Safety  Prevent Blindness - Wisconsin
759 N Milwaukee St
Milwaukee 53202
765-0505
http://www.preventblindness.org/wi/

Provides pre-school, school-age and adult free screening, and eye health and safety information for all ages.

Eye Care  Sight for Students Program
• Low Income Families
3333 Quality Dr
Rancho Cordova, CA 95670
1-800-877-7195

Vision Service Plan makes free eye care and eye wear available to needy children through its Sight for Students program. The Program operates nationally through a network of community partners. To be eligible: family income is no more than 200% of federal poverty level; child is not enrolled in Medicaid or other vision insurance; child is 18 years old or younger and has not graduated from high school; child or parent is a U.S citizen or resident alien with a social security number; child has not used the Sight for Students program during the last 12 months.