Positive Conflict Management

It’s not easy for kids when their parents separate. It’s even tougher for them if their parents continue to fight. While it may be difficult, it is important for co-parents to talk while keeping emotions in check. Research shows that on-going arguing between parents hurts children. Keep your child in mind and find a healthy way to resolve conflict.

These tips can help:
- Avoid blaming, name calling and put downs
- Start with something the other person has done right.
- Ask for the other person’s point of view and then listen to what she/he is saying
- Solve problems for the children’s sake
- Don’t make winning your goal
- Address one issue at a time
- Focus on the present, not the past
- Admit your own mistakes
- Don’t focus on defending yourself
- If you can’t have a discussion today without arguing, then schedule another time to talk

- Choose a good time and place for the discussion
- Use “I” Statements
- Stop, think, and breathe before speaking
- Include a third party in the discussion if mediation is necessary.

If you are heading for an argument, ask yourself:
- Is this situation worth arguing about? Can this conflict be resolved?
- Are you both ready to discuss the problem? Is it the right time and place?
- Can the other parent do anything about the existing problem or is it something you have to take on by yourself?
- Are you expecting too much of the other parent considering things are tough for both of you?
- Have you allowed enough time for change to happen?
- Will you be role-modeling good problem-solving skills for your children?

“You Can’t Shake Hands With a Clenched Fist.”
~Indira Gandhi~
Problem Solving:
Try these steps for success.

1. Name the problem. Using an “I” Statement, describe the situation with facts or observations.

2. Take turns giving your viewpoints. Try to understand the situation from the other person’s point of view. Summarize what you hear to be sure you understand.

3. Brainstorm solutions. Don’t judge or evaluate at this point—just list all the possible ways to solve this problem.

4. Together, choose a solution that is agreeable to both of you and will be good for your child.

5. Make sure both of you understand the chosen solution in the same way.

6. Put the solution into action and try it for an agreed upon length of time.

7. Check in with each other at the end of the trial period to see if it’s working. If it’s not, try another option.


“I” Statements Take Practice

Many people think that conflict is always bad. While some conflict can be damaging, other conflict may help you solve problems and clear the air.

Conflict can result in a positive solution. If a problem has been bothering you for some time, get it out in the open. But how you do this is important.

When done correctly, “I” Statements improve the odds of having a successful discussion.

The general form of an “I” Statement is:

“I feel/felt______________________
when _______________________
and what I’d like is ________________________.

“I” Statements honestly describe how you feel without attacking the other person. Using an “I” Statements with a controlled voice and positive body language, can reduce the number and size of arguments.

Using “I” Statements doesn’t come naturally—they take practice! When you stop and turn what you are about to say into an “I” Statements, it will automatically lower the level of conflict. Practice what you’ll say before trying it with your co-parent. If the topic is an emotional one, practice with a friend.

Don’t forget that “I” Statements can be effective with children as well as adults.

Conflict happens in everyone’s life! By choosing productive ways to manage conflict, you are helping yourself and your children.
Resilience in Tough Times

What the experts say:
Resilient families trust each other with their feelings. They are comfortable sharing a range of emotions; they understand each other’s feelings and know how to comfort one another. Resilient families look for opportunities to enjoy humor and fun that can serve as a much needed break during challenging times. Encouraging family members to laugh with one another or to enjoy a pleasurable activity together can revitalize families who are under stress. (Walsh, F. 2006 Strengthening Family Resilience. New York: The Guilford Press)

In other words:
Try doing a website search on “movies that make you cry” and be prepared for about 17,700,000 hits! Sometimes, a good cry helps us shake off our own blues and releases built-up tension. Now, search for “movies that make you happy” -- about 91,300,000 hits! Sharing emotions, hopes and fears help people maintain a balanced mental state. It is important not to blame others for how we feel. We own our feelings—they are our reaction to whatever the situation is. Resilient people are aware of their emotions and express them in appropriate ways.

What you can do:
This life transition can bring out a range of feelings—it’s okay to cry or to be angry. It’s important to share your feelings, so talk with a good friend or write in your journal. Let your children be honest with their emotions and help them name their feelings. Acknowledge that sometimes changes can be frustrating. Emotions are contagious. Intentionally balance out those negative feelings with activities that bring out positive emotions. Find something that makes you chuckle! Do something with your child that makes you both grin! Laughing can lower stress hormone levels, increase levels of some antibodies and lower blood pressure.

Take Away Tips:
- Conflict between co-parents hurts children. It’s worth the effort to reduce the arguments with your co-parent.
- Using “I” Statements helps you communicate with less arguing.
- It’s important to really listen to the other parent’s point of view.
- Children are watching you solve problems.
- Children can learn healthy ways to solve their own problems.
- Resilient families share emotions

When Children Have Conflicts

Children have conflict in their lives, too. It might be an issue at school or a disagreement with friends or family. Don’t rush in to solve the problem. Instead, teach your child a process for solving problems on their own.

Start by asking your child what is going on and what they think is the cause. Use active listening skills to help your child clearly describe the situation and how they are feeling. Help him/her try to describe the problem from the other’s person point of view.

Then ask the child to give you a few possible ways to solve the problem and offer some suggestions yourself. Together, think through the pros and cons of each solution. Let him/her decide what the best solution is and encourage your child to try it out. Point out how good they are at figuring out what to do.

Problem solving is a skill and the more you practice the better you get. The best way to help your child learn about conflict resolution is for you to set a good example. Let your child see you solve problems in a calm and rational way.